



CASE STUDY

Monash Health

“

iPRO has fully automated our contractor prequalification and compliance verification process. We now have real-time transparency across our supplier network.”

SUJEE PANAGODA - DIRECTOR, ENGINEERING & INFRASTRUCTURE

Key Figures

30+
Locations

250+
Contractors

700+
Workers

Highlights

Reduced costs and administration burden

with an independent contractor verification service.

Improved relationships with contractors

by applying consistency in contractor management processes.

One partner

and one central system for all contractor and worker level compliance management requirements.

Minimised risk

as contractors meet health industry and other specific compliance requirements.

Real time visibility

of compliance in an automated platform.

Victoria's largest provider of public healthcare services turned to iPRO to mitigate third party risk.

Contractor management is not static with constantly changing laws and regulations and contractor documentation continually expiring. To achieve best practice and mitigate risk, the Monash Health team looked to expert partners and technology.

Challenges

- Over 250 third party suppliers required to maintain hospital facilities.
- Maintaining visibility of who is onsite across multiple sites.
- Reducing the hidden costs of running a contractor management program.
- Managing contractor friction with a one size fits all approach to contractor management.
- Keeping up-to-date with changing Health and Safety Regulations.

Solution

- Substantially cutting admin burden with a team of iPRO experts completing the contractor verification and management of compliance status.
- Minimising risk with an integrated platform that ensures both organisations and workers are compliant before attending sites.
- Improved governance with an intelligent assessment framework that ensures adherence to regulatory requirements and industry standards.
- Actionable insights with real time contractor compliance data.

Conclusion

By partnering with iPRO, Monash Health have implemented an enterprise technology platform that fully automates contractor assessment and compliance verification with a focus on company and workforce safety. Only compliant contractors work onsite.

If you need assistance to achieve best practice in third party compliance management, join iPRO for free. iPRO offers an intelligent, transparent, real time solution for compliance monitoring and verification that is affordable, simple to use and easy to set up.