MonashHealth

"

"iPRO has fully automated our contractor prequalification and compliance verification process. We now have real time transparency across our supplier network."

SUJEE PANAGODA
DIRECTOR
ENGINEERING & INFRASTRUCTURE
MONASH HEALTH

Case Study

Major Victorian Hospital

Victoria's largest provider of public health care services turned to iPRO to mitigate third party risk through automation.

MonashHealth

Customer

Monash Health is Victoria's largest provider of public health services, providing healthcare to one quarter of Melbourne's population.

Monash Health provides healthcare across the entire life-span from newborn and children, to adults, the elderly, their families and carers.

3.6M
Episodes of care provided in FY17

260K+
People admitted to Monash Hospital

54K+
Ambulance arrivals at emergency departments.

10K+
Babies Delivered

Challenges

Contractor management is not static with constantly changing laws and regulations and contractor documentation continually expiring. To achieve best practice and mitigate risk, the Monash team looked to expert partners and technology as a way to overcome challenges, including:

- Over 250 third party suppliers required to maintain hospital facilities

- Maintaining visibility of who is onsite across multiple sites

- Standardizing contractor management across a large number of sites

- Keeping up to date with changing Health and Safety Regulations

Solution

Monash Health partnered with iPRO to implement an enterprise technology platform and provide an independent contractor compliance verification service. The benefits of the solution include:

- Substantially cutting admin burden with a team of iPRO experts completing the contractor verification and management of compliance status.

- Minimising risk with an integrated platform that ensures both organisations and workers are compliant before attending sites.

- Improved governance with an intelligent assessment framework that ensures adherence to regulatory requirements and industry standards.

- Actionable insights with real time contractor compliance data.

Highlights

One Partner
and one central system for all contractor and worker level compliance management requirements

Minimised Risk
as contractors meet health industry and other specific compliance requirements

Real Time Visibility
of compliance in an automated platform

Key Figures

30+
Locations

250+
Contractors

700+
Workers

About iPRO

Find out more at **ipro.net.**

ACCESS
BY iPRO

CREDENTIALS
BY iPRO

COMPLIANCE
BY iPRO

iPRO is a simple, highly effective contractor management solution that keeps your business, safety and compliance risks in-check. Our technology platform automates manual and labour-intensive contractor management tasks and pro-actively manages workplace safety and compliance risks.