



CASE STUDY

Retail Network

“

iPRO has transformed our contractor management process, reducing our risk whilst also saving us and our contractors time and money.

PROCUREMENT SPECIALIST

Key Figures

12,000+
Workers

600+
Stores

2,500+
Contractors

Highlights

Best in Class

service offering, developed in collaboration with our National Retailers

Increased contractor compliance

throughout the store network with an easy to use platform

Cost effective

third party contractors and suppliers to minimise the friction

Scalable

throughout multiple locations and countries ensuring consistent application of contractor management policies

Platform Integration

with third party software providers to achieve higher levels of overall contractor compliance

Retail Icons in Australia and New Zealand

Australia's largest retailers are turning to iPRO to manage third party risks. Having a vast distribution of sites across Australia and New Zealand, retailers need greater transparency into the business practices and relationships of their contractors and suppliers. As retailers reliance on third parties for business success increases, so does the complexity of their risks.

Challenges

- Absence of a contractor management process that can scale with the business.
- Potential damage to the business or reputation of the brand.
- Unforeseen exposure from contractors working on site without current insurances or licences.
- Inability to allocate contractors to different levels of compliance verification based on the type of works performed.
- Lack of visibility of primary contractors use of subcontractors to perform works.

Solution

- Cut administration costs by 80% with independent contractor verification and automated alert on contractor compliance status.
- Reduce risks by using a standardised risk analytics approach that is consistently applied against all contractors.
- Rollout of an APAC solution whilst addressing different compliance requirements by country and by contractor type.
- Real-time visibility of contractor's and supplier's compliance documentation in one central platform.
- Improve contractor relationships with an intelligent assessment that only asks the relevant questions and provides a flexible payment model.

Conclusion

Partnering with iPRO has helped retailers identify gaps in their current contractor compliance management methodologies and provided a pathway to achieve best practice.

If you need assistance to achieve best practice in third party compliance management, join iPRO for free. iPRO offers an intelligent, transparent, real-time solution for compliance monitoring and verification that is affordable, simple to use and easy to set up.